The primary objectives of the company’s Quality, Environment, and Health and Safety Policy are:

• The pursuit of customer and stakeholder satisfaction, trust, and loyalty;
• Environmental sustainability (protection and prevention);
• Safe and healthy working conditions in order to prevent accidents and illnesses;
• Full compliance and observance of enforceable regulations and laws.

The policy continually monitors the evolution of the internal and external context in which the company operates, following its trends and gaining insight on how to set out the objectives and risks associated with managing its processes. The management guarantees that the policy’s objectives form the basis for the criteria used to determine the company’s strategic objectives and the specific objectives of individual organisational processes. The policy is also an essential tool for helping CyTech S.r.l. to consistently improve its business performance, and respect for social and environmental sustainability and health and safety. The policy permeates the entire organisation and its existence is a pre-requisite for success; more specifically, it addresses:

· all company processes for determining the future levels of improvement, risk assessment, and identifying suitable indicators for their management;

· customer and stakeholder (environment) satisfaction for determining the expected performance level and the measures that need to be taken to accomplish this;

· all the human resources working in the organisation for the ongoing improvement of products/services and the system with regard to the environment, and health and safety;

· the expectations of the owner with regard to achieving the anticipated level of return;

· suppliers and business partners with regard to the need for close cooperation and mutual growth;

· the management of resources for the effective, efficient, and sustainable support of the company’s growth and success.

The management has chosen compliance with the UNI EN ISO 9001:2015 and UNI EN ISO 14001:2015 standards and the ongoing improvement resulting from their application as a management tool that enables the strategic objectives to be accomplished. It will annually assess the risks and opportunities associated with the application of processes. Priority will be given to preventative measures which support the QEMS and environmental sustainability. All employees will be notified, trained, and instructed with raised awareness so that they may safely perform their duties and meet their OSH obligations and responsibilities.